

# Wild Dunes® Resort Fact Sheet

<b>Description</b>	Wild Dunes Resort is a 1,600 acre oceanfront paradise with a variety of luxurious accommodations ranging from the AAA Four Diamond-rated Boardwalk Inn to the brand new Village at Wild Dunes® - exclusive four-diamond quality guest rooms and suites - to villa and home rentals. Offering unsurpassed views of nature, all lodging is convenient to the Resort's world-class amenities, restaurants and meeting facilities. Two championship-caliber golf courses, top-rated tennis program, and a nationally ranked recreation program provide the backdrop for the Resort.
<b>Location</b>	Wild Dunes Resort is located on the northern end of the Isle of Palms, a mere 30 minutes from the charm and grace of historic Charleston. The Resort rests on the tip of Isle of Palms, a barrier island off South Carolina, where guests can enjoy the spirit of the Carolina Lowcountry in a relaxing, peaceful atmosphere. The resort is 30 minutes from the Charleston International Airport.
<b>Transportation</b>	Shuttles are available from Charleston International Airport for a fee. Complimentary shuttle service within the Resort is available daily 7 a.m.-11 p.m.
<b>Address</b>	5757 Palm Boulevard, Isle of Palms, South Carolina 29451 (Please use 4600 Palm Blvd. when using a GPS)
<b>Telephone</b>	843.886.6000 Reservations: 800.845.8880
<b>Facsimile</b>	843.886.2916
<b>Web Site</b>	wilddunes.com
<b>Guest Accommodations</b>	From romantic getaways to family vacations or business meetings, Wild Dunes offers accommodations that satisfy every need.

## The Boardwalk Inn

The AAA Four Diamond-rated Boardwalk Inn combines the classic elegance of Charleston and the casual atmosphere of the islands. With 93 impeccable guest rooms and suites, as well as amenities that include The Sea Island Grill and Lounge and a beautiful landscaped tropical pool complex, The Boardwalk Inn illustrates Wild Dunes' commitment to pleasing the most discerning guests.

## Amenities include:

- Wireless Internet access
- In-room dining
- In-room coffee
- Guest robes
- Daily housekeeping
- Complimentary concierge and valet
- In-room personal safes
- Hairdryers
- Rooms for disabled persons
- Deluxe bath amenities
- Flat screen televisions with movies

Junior Suites: Suites have living room, private balcony, separate bedroom, wet bar and view. One bath.

Presidential Suite: Presidential suite offers 2200 square feet with vaulted ceilings, board table for 10, fireplace, balcony and wet bar. One bedroom loft.

Please note: The standard for a Boardwalk Inn room is set for two adults and two children. Any adult occupancy above 2 results in a \$25 charge per adult, per night. There can only be more than 4 people in the room as long as if there are children and the maximum total occupancy per room is 6 people.

#### The Village at Wild Dunes

Wild Dunes Resort's newest four-diamond quality accommodations, The Village at Wild Dunes sits in the heart of the Resort and just steps from the beach. Described as "Charleston meets the beach", the Village has over 125 identically-appointed guest rooms and suites (up to 3 bedrooms) that stand above a grand plaza.

#### Amenities include:

- Wireless Internet access
- Daily housekeeping
- Complimentary concierge and valet
- In-room dining
- In-room coffee
- Guest robes
- In-room personal safes
- Hairdryers
- Rooms for disabled persons
- Deluxe bath amenities
- Iron/board
- Flat screen televisions with movies

#### Homes and Villas

Wild Dunes features over 300 villas and homes. Villas are 1-4 bedroom and homes are 3-11 bedroom. Many of our guests consider staying in an exclusive home as the total resort experience. While our exclusive homes are privately owned, and therefore reflect the owners' personal tastes and style, all units must adhere to a strict cleanliness guideline and inventory of mandatory items. Standard items in all Wild Dunes rentals include:

- Balconies
- Fully furnished kitchen including
  - Microwave
  - Blender
  - Coffee Maker
  - Pots/Pans/Dishes/Utensils
- Washer/Dryer
- Television with cable and VCR
- Starter supply of toilet tissue, bath soap, liquid dish soap, paper towels and dish washing detergent
- Housekeeping services: For home or villa stays of seven nights or longer,

Wild Dunes provides a complimentary mid-week housekeeping service to replenish towels, remove trash and provide a full cleaning. Home and villa guests with stays under seven nights wishing to receive housekeeping service (or guests with seven nights stay or longer wishing to receive additional housekeeping service) may do so by contacting a Wild Dunes Reservations agent 72 hours in advance of arrival at 800.845.8880 to ensure the service is activated. Fees associated with these services are as follows:

Trash and Towel Service: Housekeeping removes all trash from property and replaces trash can liners.

1 bedroom villa	\$20 per day	4 bedroom home or villa	\$45 per day
2 bedroom villa	\$30 per day	5 bedroom home	\$50 per day
3 bedroom home or villa	\$35 per day	6 bedroom home	\$60 per day

Full Daily Cleaning: Includes Trash and Towel Service in addition to a kitchen cleaning, including the loading of the dishwasher. Floors are vacuumed or swept.

1 bedroom villa	\$30 per day	4 bedroom home or villa	\$80 per day
2 bedroom villa	\$40 per day	5 bedroom home	\$90 per day
3 bedroom home or villa	\$60 per day	6 bedroom home	\$110 per day

*\*Please call for pricing on rentals larger than six bedrooms.*

**Accommodation  
Deposit Policy**

Boardwalk Inn and The Village at Wild Dunes Guest Rooms:

Room rate for one night's stay (pre-tax) is required at the time of booking.  
*(Cannot collect tax until service is provided.)*

The Village at Wild Dunes Suites and Wild Dunes Homes and Villas:

50% of the value of the entire stay (pre-tax) is due at the time of booking. The remaining 50% is due 30 days prior to arrival; your credit card will be charged automatically. Taxes and fees are payable upon departure.

**Accommodation  
Cancellation Policy**

Boardwalk Inn and The Village at Wild Dunes Guest Rooms:

Cancellation made less than 7 days prior to arrival will result in forfeiture of one night's room rate (pre-tax).

The Village at Wild Dunes Suites and Wild Dunes Homes and Villas:

Cancellations made less than 45 days prior to arrival will result in forfeiture of the deposit amount. Deposits for reservations cancelled more than 45 days in advance of arrival will be refunded less a \$50 handling fee.

**Meeting/ Banquet  
Space**

Wild Dunes Resort offers meeting and banquet facilities for groups and conferences in an unspoiled, natural atmosphere. The Resort offers more than 10,000 square feet of versatile meeting space, including 13 separate meeting rooms with the largest single room occupancy holding up to 350 people.

Deliveries for meetings should be sent to:

Group Parcels  
The Sweetgrass Pavilion  
5803 Palmetto Drive  
Isle of Palms, SC 29451  
fax 843.886.2915

**Audiovisual Services** Wild Dunes' in-house audiovisual staff and impressive equipment inventory offers the latest in audiovisual technology. Our highly-skilled audiovisual technicians are knowledgeable in all aspects of current business communication systems and are members of the International Communication Industries Association.

**Outdoor Venues** The Grand Pavilion, overlooking the Atlantic Ocean, is the perfect setting for an oyster roast or a Lowcountry Barbeque.

**Weather** Wild Dunes offers a pleasant climate characterized by mild winters and sunny summers allowing for outdoor activities year round.

Average Mid-Day Air & Water Temperatures (Fahrenheit)

<u>Month</u>	<u>Air</u>	<u>Water</u>
January	60	54
February	62	59
March	68	62
April	73	68
May	80	74
June	85	81
July	88	84
August	87	82
September	83	79
October	76	74
November	68	60
December	61	55

**Key Staff**  
Frank Fredericks, Managing Director  
Brad Harvey, Director of Operations  
Keith Schnulle, Director of Human Resources  
Kevin Blake, Director of Food and Beverage  
Steve Migliara, Director of Sales and Marketing  
Jody Harris, Director of Group Sales  
Andressa Chapman, Director of Marketing Communications  
John Corbishley, Director of Finance  
Jack Gorman, Director of Facilities Operations  
Jeff Minton, Director of Golf & Sports  
Kristie Santora, Regional Director of Reservations and Revenue  
Julise Spell, Director of Property Management  
Dick Casey, Broker-in-Charge, Wild Dunes Real Estate

**Credit Cards** American Express, Visa, Mastercard, Discover, Diners Club

**Check-In/Out**  
4 p.m. Check-in  
11 a.m. Check-out Boardwalk Inn and The Village at Wild Dunes  
10 a.m. Check-out Homes & Villas

**Management Co.** Destination Hotels & Resorts

<b>Taxes</b>	<p>State sales tax is 7.5% (merchandise, f&amp;b, cart fees, rentals, services, room)</p> <p>Accommodation tax is 5% (rooms)</p> <p>Admission tax is 5% ("entry fees" - green, court, fitness, pool, club dues, recreation access)</p> <p>Hospitality tax is 2% on f&amp;b</p>
<b>Resort Services Fee</b>	<p>There is a resort service fee of 9% added to each guest accommodation rate. This fee includes maintaining community roadways, bicycle paths, beach access paths and Wild Dunes Security Services.</p>
<b>Group Resort Amenity Fee</b>	<p>If you are staying with Wild Dunes Resort as part of an organized group booked with the Resort sales office, you will be charged a fee of \$9 per person, per day which includes: pool usage, Business Center and transportation.</p>
<b>Destination Management Company Services</b>	<p>Utilizing our in-house destination management capabilities, your Conference Service Manager can enhance the success of your program by creating a customized package of onsite and offsite special events and activities for your group.</p>
<b>Resort Amenities</b>	<p>All guests of Wild Dunes Resort receive:</p> <ul style="list-style-type: none"> <li>• Priority on golf tee times at the Links Course and the Harbor Course</li> <li>• Complimentary access to Island Adventures<sup>®</sup>, Wild Dunes Resort's Family Recreation Program</li> <li>• One hour of complimentary tennis court time, per bedroom, per day based on availability starting at noon</li> <li>• Complimentary access to the Fitness Center</li> <li>• Exclusive access to the Grand Pavilion oceanfront pools, boardwalk, café and facilities</li> <li>• Complimentary transportation within the Resort</li> <li>• Complimentary use of the Business Center</li> </ul>
<b>Resort Shopping</b>	<p>Shopping on the resort includes:</p> <ul style="list-style-type: none"> <li>• Harbor Course Pro Shop, located in the Harbor Course Club House</li> <li>• Hudson's Market, located on The Village Plaza</li> <li>• Links Course Pro Shop, located in the Links Club House</li> <li>• The Surf Shop, located at the Grand Pavilion (seasonal)</li> <li>• Wild Dunes Tennis and Gifts, adjacent to the tennis courts</li> <li>• Island Adventures Outfitters, located on The Village Plaza</li> </ul>
<b>Tennis Center</b>	<p>The Tennis Center boasts 17 Har-Tru courts, including a stadium court, with five courts lit for night play. A full-service pro shop features tennis equipment, tennis and resort apparel, and repair services.</p>
<b>Golf</b>	<p>Tom Fazio designed both of Wild Dunes' 18-hole, championship golf courses. Ranked in the Top 100 by <i>GOLF</i> magazine, Wild Dunes Links winds through massive sand dunes and finishes along the Atlantic Ocean. The Harbor Course rewards shotmaking skills and strategic thinking on a layout that incorporates the Intracoastal Waterway.</p> <p>The driving range is located at the Wild Dunes' Links Clubhouse. Putting greens are</p>

adjacent to both the Links and Harbor Course pro shops. Our golf staff will arrange club storage, cleaning and transfer of golf bags at your request.

**Tournament Services**

From set-up to special food and beverages, our golf staff and your Conference Service Manager will assist you in setting up tournaments for your attendees. Fees may be required based on availability.

**Recreation**

From sunning and swimming the nearly 2.5 miles of beach at Wild Dunes is the perfect setting for relaxation. There are four pools at the resort and a *Tennis* magazine top-ranked family recreation program, Island Adventures®. This program includes professionally staffed kids camps, family activities and teen programs. Miles of trails, including a measured jogging route, are available for walking, cycling and rollerblading.

**Fitness**

Located on The Village Plaza, the Fitness Center offers a healthy workout as well as a selection of professional health and fitness services. Our staff will assist with your choice of massage therapy appointments, personal training/sport specific strength training and steam or sauna sessions. Advanced cardiovascular and weight training equipment is available. Relax during a Yoga session or enjoy one of our other fitness classes.

**Salon and Spa Services**

Located on The Village Plaza, Sand & Sea Salon and Spa is open Monday through Saturday. Appointments recommended, walk-ins welcome. Note: during the winter months, the salon has limited hours on Saturdays.

**Dining And Entertainment**

**Sea Island Grill & Lounge** The freshest Lowcountry seafood awaits you at the Sea Island Grill in the Boardwalk Inn. A sophisticated, yet unpretentious atmosphere. Open seasonally. Adjacent to the restaurant is the Bar, offering a selection of martinis, scotches, bourbons and the like. Reservations recommended.

**Dunes Deli** With specially-prepared sandwiches and fresh salads, Dunes Deli is the perfect stop for a quick meal on the go. The deli features gourmet coffee.

**Hudson's Market** Hudson's is the perfect place to grab a cup of coffee and fresh pastry in the morning or a bottle of wine and dinner to go in the evening. Sit and check your email and watch the passersby on The Village Plaza.

**Grand Pavilion Café & Bar** Offering lunch, snacks and drinks beachside. Open seasonally.

**In-room Dining** Available in the Boardwalk Inn and The Village at Wild Dunes daily.

**The Lettered Olive** The Lettered Olive is situated in the heart of the Village Plaza and specializes in fresh, contemporary fare perfect

for groups large and small. Enjoy outdoor seating on the Village Plaza or the lounge after hours. Open seasonally.

<b>Local Area Activities</b>	Historic Charleston Plantation Tours Harbor Cruises Ghost Tours South Carolina Aquarium Spoleto USA Festival Historic Forts Charleston RiverDogs	Family Circle Cup Charleston Battery Golf Tournaments Naval and Maritime Museum Historic Houses and Building Tours Historic Houses of Worship USS Yorktown
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## Awards and Honors

### Resort

The Boardwalk Inn, Four-Diamond Award by AAA (1998-2009)

*Condé Nast Traveler* magazine named the Boardwalk Inn among the "Readers' Choice of Top 75 US Resort Hotels" (2008)

*Golf for Women* magazine, "Top 25 Family Resorts in the US" (2007)

*Travel + Leisure Family* magazine, "Top 50 Family Resorts in the US" (2006)

*Child* magazine cited Wild Dunes Resort among the top 50 family-friendly resorts in America (2006)

### Tennis

Wild Dunes cited as one of the "Top 10 Tennis Resorts in the U.S." by *TENNIS* magazine (1998-2007)

Tennis Resorts Online cited Wild Dunes in the Top 10 in "The Top 75 Tennis Resorts" (2003-2007, 2009)

*TENNIS* magazine names Wild Dunes Resort among top 5 in the US "Best for Families" (2006)

### Golf

Links Course named one of the "50 Best Courses in South Carolina" by the South Carolina Golf Course Ratings Panel (2008)

Links Course cited as "Best You Can Play", *Golfweek* (2007-2008)

One of the "World's Best Golf Resorts" by *Travel + Leisure Golf* magazine reader survey (2007)

Links Course cited as one of "America's Best Resort Golf Courses," *Golfweek* (2004, 2007)

Links Course cited as one of "50 Best Golf Courses" by *South Carolina* magazine (2005-2006)

### Meetings

Gold Key Award, *Meetings & Conventions* (1999-2007)

Award of Excellence, *Corporate and Incentive Travel* magazine (2007)

Best of the South, *Meetings South* (2006, 2008)

### Charleston, SC

Charleston named #2 City in the US by *Conde Nast Traveler* Readers' Choice Awards (2008)

Charleston named among the "Top 100 Destinations in the World" by TripAdvisor's

Travelers' Choice Destinations Awards (2008)

*Travel + Leisure* magazine named Charleston one of the best cities in the US and Canada (2005, 2007-2008)

Charleston named among the "Top 10 Winter Getaway Destinations for US Travelers" by Orbitz.com (2008)

*Travel + Leisure* magazine named Charleston among "2005 World's Best Cities" (2006)